

## **Privacy Policy**

Protecting your private information is our priority. This Statement of Privacy applies to Fresh Homemade Tortillas websites, mobile applications, other platforms (collectively our Platform or Application) and governs data collection and usage. The Fresh Homemade Tortillas Platform is an ecommerce, website, phone application. By using the Fresh Homemade Tortillas Platform, you consent to the data practices described in this statement.

### **Collection of your Personal Information**

In order to better provide you with products and services offered, Fresh Homemade Tortillas may collect personally identifiable information, such as your:

- First and Last Name
- Address
- E-mail Address
- Phone Number
- date of birth, photos

If you purchase Fresh Homemade Tortillas' products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

Fresh Homemade Tortillas may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender
- Race
- Household Income

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

### **Use of your Personal Information**

Fresh Homemade Tortillas collects and uses your personal information to operate and deliver the services you have requested.

Fresh Homemade Tortillas may also use your personally identifiable information to inform you of other products or services available from Fresh Homemade Tortillas and its affiliates.

## **Sharing Information with Third Parties**

Fresh Homemade Tortillas does not sell, rent or lease its customer lists to third parties.

Fresh Homemade Tortillas may, from time to time, contact you about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is transferred to the third party. Fresh Homemade Tortillas may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Fresh Homemade Tortillas, and they are required to maintain the confidentiality of your information.

Fresh Homemade Tortillas may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Fresh Homemade Tortillas or the site; (b) protect and defend the rights or property of Fresh Homemade Tortillas; and/or (c) act under exigent circumstances to protect the personal safety of users of Fresh Homemade Tortillas, or the public.

## **Opt-Out of Disclosure of Personal Information to Third Parties**

In connection with any personal information we may disclose to a third party for a business purpose, you have the right to know:

- The categories of personal information that we disclosed about you for a business purpose.

You have the right under the California Consumer Privacy Act of 2018 (CCPA) and certain other privacy and data protection laws, as applicable, to opt-out of the disclosure of your personal information. If you exercise your right to opt-out of the disclosure of your personal information, we will refrain from disclosing your personal information, unless you subsequently provide express authorization for the disclosure of your personal information. To opt-out of the disclosure of your personal information, visit this Web page [www.freshhomemadetortillas.com](http://www.freshhomemadetortillas.com).

## **Right to Deletion**

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;

- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

### **Children Under Thirteen**

Fresh Homemade Tortillas does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this application.

### **Opt-Out & Unsubscribe from Third Party Communications**

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from third-party partners of Fresh Homemade Tortillas by contacting us here:

- Web page: [www.freshhomemadetortillas.com](http://www.freshhomemadetortillas.com)

- Email: \_\_\_\_\_

- Phone: \_\_\_\_\_

### **Communications**

From time to time, Fresh Homemade Tortillas may contact you using the email address or other contact information you provide for your Fresh Homemade Tortillas account or by posting notices on our Services for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

### **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

### **Changes to this Statement**

Fresh Homemade Tortillas reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our application, and/or by updating any privacy information. Your continued use of the application and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

**Contact Information**

Fresh Homemade Tortillas welcomes your questions or comments regarding this Statement of Privacy. If you believe that Fresh Homemade Tortillas has not adhered to this Statement, please contact Fresh Homemade Tortillas at:

Fresh Homemade Tortillas  
6640 Pearl RD #705  
Parma Heights, Ohio 44130

Email Address:  
[info@freshhomemadetortillas.com](mailto:info@freshhomemadetortillas.com)

Effective as of October 5, 2021